

## Sample Paper BTEUP

### COMMUNITY PHARMACY & MANAGEMENT

#### D. PHARMA 2nd YEAR

**TIME 03:00 HOURS**

**MAXIMUM MARKS: 80**

#### **PART - A**

**Long Answers (Answer 6 out of 7) =**

**6 x 5 = 30**

- Q.1. Write about the communication skill, their types, and importance during the (RMPs interaction), (patient interaction).
- Q.2. What do you mean by verbal communication? Give advantages and disadvantages of verbal communication.
- Q.3. Role of pharmacist in OTC medication and write about OTC medication advantage and promoting factor.
- Q.4. Explain the role of community pharmacist.
- Q.5. Define all terms- Vendor selection and ordering Procurement, inventory control methods, and inventory management.
- Q.6. Explain about prescription method and their handling method and draw the layout of prescription proforma.
- Q.7. Write brief about patient counselling (stages, process and content)

#### **PART – B**

**Short Answers (Answer 10 out of 11) =**

**10 x 3 = 30**

- Q.1. Write the short notes on Good pharmacy practice and SOPs.
- Q.2. Define the terms- Digital health, mHealth, and online pharmacies.
- Q.3. Define self-medication and role of pharmacists in promoting safe practice.
- Q.4. Define the term medication adherence and their factor which promote or demote the medication adherence.
- Q.5. Explain and draw the pharmacy design and interiors.
- Q.6. Define financial planning. Give importance of financial planning
- Q.7. Write a note on body language is a type of communication.
- Q.8. Define patient information leaflet. Give importance of patient information leaflet
- Q.9. Write a brief note on OTC medication in India.
- Q.10. Write about the factors which promotes our communication skill.

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Q.11. Write some general advice point for COPD and AIDs.

## PART-C

### Multiple Choice Questions:

Answer all questions. Each question carries equal marks.

20×1= 20 marks

1. When did the concept of community pharmacy first emerge?
  - a. **In the 17th century**
  - b. In the 18th century
  - c. In the 19th century
  - d. In the 20th century
2. What is Good Pharmacy Practice (GPP)?
  - a. **A set of guidelines for the practice of pharmacy**
  - b. A set of guidelines for the use of drugs
  - c. A set of guidelines for the manufacture of drugs
  - d. A set of guidelines for the distribution of drugs
3. What are the factors that can influence non-adherence to medication?
  - a) Forgetfulness
  - b) Side effects
  - c) Lack of education about medication
  - d) **All of the above**
4. The history of community pharmacy in india starts with opening of chemist shop in .....year.
  - a) **1811**
  - b) 1812
  - c) 1813
  - d) 1814
5. .... is the disorder in which stools became hard, dry & difficult to pass from the bowel  
[**constipation** / diarrhoea]
6. OTC are .....drugs. [prescription/ **non-prescription**]
7. In ved analysis method e stands for .....items. [**essential**/ economics]
8. ....means process of vomiting. [emesis/**nausea**]
9. What are the different types of communication skills?
  - a. **Verbal, written, and body language**
  - b. Verbal and written only
  - c. Verbal and body language only
  - d. Written and body language only
10. What are the types of verbal communication skills?
  - a. **One-to-one and group communication**
  - b. One-to-one and telephonic communication
  - c. Telephonic and group communication

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- d. Written and telephonic communication
11. What is the role of healthcare providers in improving medication adherence?
- a) Prescribing medication correctly
  - b) Educating patients about their medication
  - c) Monitoring medication use
  - d) **All of the above**
12. Which of the following is an example of a health screening service offered in community pharmacy?
- a) **ECG monitoring**
  - b) MRI scanning
  - c) Biopsy
  - d) None of the above
13. What is the role of pharmacists in promoting safe practices during selfmedication?
- a) To encourage customers to use as much medication as possible
  - b) To discourage the use of any medication without a prescription
  - c) **To provide advice on safe and effective use of OTC medication**
  - d) To diagnose illnesses and prescribe medication
14. Which of the following is a legal requirement to set up a community pharmacy?
- a) Having a degree in pharmacy
  - b) **Obtaining a license from the local council**
  - c) Registering with a professional pharmacy organization
  - d) All of the above
15. Minimum practical training required for registration of pharmacists is not less than.....
- a) 100 hours
  - b) 200 hours
  - c) **500 hours**
  - d) None
16. Aarogya setu app is is launched by government of india during the fight against.....
- a) T.b
  - b) Polio
  - c) **Covid-19**
  - d) Leprosy
17. Petty cash book is a book of account which records.....amount. [major/minor]
18. Communication is a parts of ..... Skill.
- a) Hard
  - b) **Soft**
  - c) Rough
  - d) Short
19. What is the primary objective of health screening services in community pharmacy?
- a) To provide treatment to patients

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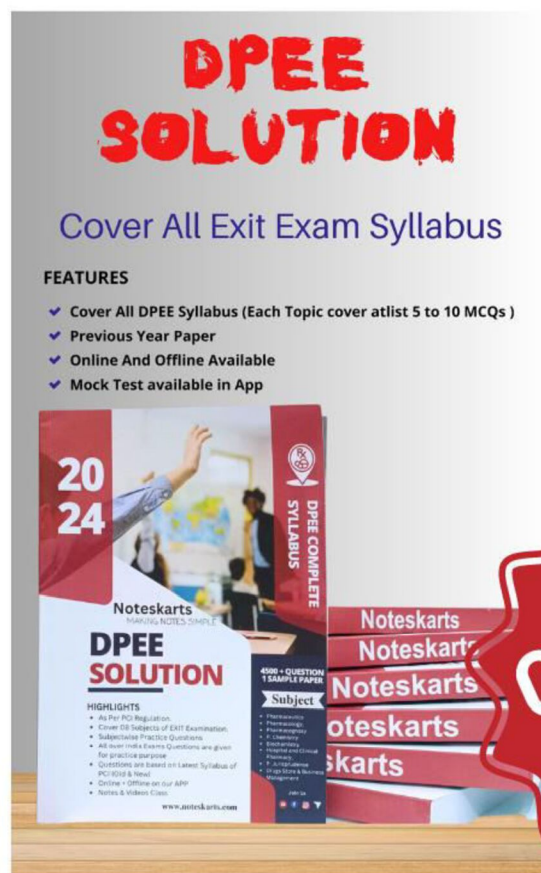
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- b) To diagnose and treat diseases
  - c) **To identify health risks and provide preventive care**
  - d) None of the above
20. What is the importance of health screening services in community pharmacy?
- a) To provide free services to patients
  - b) **To identify potential health risks and promote preventive health care**
  - c) To reduce medication errors
  - d) None of the above

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